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SUPERVISORY CBP OFFICER-FIRST LINE

CUSTOMS AND BORDER PROTECTION

Agency Contact Information


Many vacancies in the following locations:

 Anchorage, AK

 Haines, AK

 Ketchikan, AK

 Skagway, AK

 Tok, AK

[More Locations \(168\)](#)

Work Schedule is Full Time - Permanent

Opened Thursday 6/12/2014

(713 day(s) ago)

 Closed Thursday 7/3/2014

(692 day(s) ago)

Salary Range

\$82,642.00 to \$107,434.00 / Per Year

Series & Grade

GS-1895-13/13

Promotion Potential

13

Supervisory Status

Yes

Who May Apply

Current U.S. Customs and Border Protection employees with competitive status.

Control Number

370794200

Job Announcement Number

MHCMP-1127573-JEG

This job announcement has closed

 Print

Job Overview**Job Requirements****Additional Information**

What To Expect Next

Once the job opportunity announcement has closed, we will assess your experience and training, identify the best qualified applicants, and refer those applications to the hiring manager for further consideration and interviews. You will be notified by email after each of these steps has been completed. Stay informed of changes to your application status by signing up for automatic email alerts at: <https://my.usajobs.gov/Account/NotificationSettings.aspx>. If you are referred, you will receive a final notification of the disposition of the announcement. We expect to make a tentative job offer within 90 days of each certificate issued. If you are selected, we may conduct a suitability/security background investigation.

BENEFITS

DHS offers competitive starting salaries and an attractive benefits package, including: health insurance, Thrift Savings Plan (similar to a 401(k)), Flexible Spending Account, retirement plan, life and long-term care insurance, Employee Assistance Program, personal leave days and paid federal holidays. Other benefits may include: flexible work schedules, telework, tuition reimbursement, transportation subsidies, uniform allowance, health and wellness programs, and fitness centers. DHS is committed to employee development and offers a variety of employee training and development opportunities. For more information, please go to www.dhs.gov/careers and select "Benefits".

Retirement Coverage: In accordance with Public Law 110-161, this position is a primary position covered under enhanced retirement provisions for Customs and Border Protection Officers. More information is available at http://cbpnet.cbp.dhs.gov/xp/cbpnet/hrm/retirement/new_cbpo_retirement_coverage/cbp_faqs.xml

, by contacting the CBPO Retirement Coverage toll-free hotline at 1-866-469-7359, or sending an email with questions to RABASERVICES@cbp.dhs.gov.

Other Information

Background Investigation: To ensure the accomplishment of our mission, CBP requires every employee to be reliable and trustworthy. To meet those standards, selected applicants may be required to undergo, and must successfully pass, a background investigation for placement into this position. This may include a review of financial issues and disclosure regarding criminal offenses and illegal use or possession of drugs. Entry into this position may require that you successfully pass a polygraph examination. For more information, please see: http://www.cbp.gov/xp/cgov/careers/apply/mandatory_back_invest.xml.

Probationary Period: Current and former federal employees may be required to serve or complete a probationary period.

Bargaining Unit: This position is not covered under the bargaining unit.

CBP uses E-Verify to validate all newly hired applicants' ability to work legally in the United States. To learn more about E-Verify, please follow this link: <http://www.uscis.gov/e-verify>.

Relocation Information: To compare cost of living data, calculate mortgage scenarios, or gather information on communities and school districts, please visit the website: <http://www.relocationessentials.com/aff/lifecare/tools/salary/col.aspx>

Please view the video “Protecting America 24/7” to learn more about CBP’s Office of Field Operations:

http://cbpapps.cbp.dhs.gov/fo/2011/protecting_america/pro_america.wmv

Follow U.S. Customs and Border Protection on Twitter @CustomsBorder

Additional Duty Location Info

How to Apply

WHEN IS THIS ANNOUNCEMENT OPEN AND WHAT IS THE LAST DATE TO APPLY FOR THIS POSITION? We are currently accepting applications from Thursday, June 12, 2014 to Thursday, July 03, 2014. You must apply on-line by 11:59 Thursday, July 03, 2014 EST to receive consideration under this announcement. Please refer to the "How to Apply" section for further guidance. You must meet the qualifications and eligibility by May 30, 2015, to be considered eligible under this announcement. Eligible applicants may be referred and selected at any time after the closing date. However, if selected, you will be promoted/reassigned only after you have met all job requirements such as qualifications and time-in-grade requirements. Employees who meet the qualifications and other job requirements (as explained in this announcement) by May 30, 2015, are encouraged to apply during the open period. If you do not apply by Thursday, July 03, 2014, you WILL NOT have an opportunity to apply for this position and will not receive consideration for selection until the next open period.

To begin your online application, click the **"Apply Online"** button and follow the prompts to register or sign into Application Manager. Your application packet must include a completed assessment questionnaire, a resume, and any applicable and/or required supporting documentation. Please see the "Required Documents" section below for additional information. All application materials, including transcripts, must be in English.

We strongly encourage you to apply online. If you cannot apply online, you may fax your resume, assessment questionnaire, and supporting documents to **(478) 757-3144**. You must print a copy of and document your responses to the assessment questionnaire [View Occupational Questionnaire](#) using OPM Form 1203-FX http://www.opm.gov/Forms/pdf_fill/OPM1203fx.pdf, and the official fax cover sheet: <http://staffing.opm.gov/pdf/usascover.pdf>. Please include job opportunity announcement ID 1127573 and provide your SSN, name, and address using the exact name you used when you filled out the questionnaire. If you have uploaded documents into Application Manager, you do not need to fax those same documents.

Applications and supporting documentation will not be accepted by mail or email. The address below is for inquiries only. You may apply more than once, but the most recent application is the only one that will be used. **You must submit your resume, your online questionnaire, and any supporting documents by 11:59 p.m. Eastern Standard Time on Thursday, July 03, 2014**

How You Will Be Evaluated

CBP Officer Promotional Assessment: Qualified U.S. Customs and Border Protection (CBP) candidates will be ranked on the basis of the scores received on your CBP Officer Promotional Assessment. Competitive applicants must have a valid test score when the announcement opens, otherwise we cannot consider you for this position. Alternate Staffing Candidates (Non-Competitive candidates) need not have a current, valid test score. Alternate Staffing candidates include applicants who have permanently held a position at the highest grade announced or higher.

Knowledge, Skills, Abilities and Other Characteristics (KSAOs):

Candidates who meet the minimum qualification requirements are required to possess certain Knowledge, Skills, Abilities, or Other Characteristics (KSAOs) to

successfully perform the functions of this position. Candidates will be asked to demonstrate their attainment of these KSAOs in their resume.

The KSAOs are:

Knowledge of elements and circumstances of search, detention and arrest, as well as enforcement techniques and tools, such as selective enforcement, behavioral observation, questioning, and use of automated processing and enforcement systems.

Knowledge of principles and techniques of management to accomplish work through others. Good understanding of requirements and procedures involved in supervising federal employee units, including responsibilities relative to bargaining unit employees.

Knowledge and understanding of policies, principles, and objectives of EEO and special emphasis programs.

If you are best qualified, you may be referred to the hiring manager for consideration and may be called for an interview. To preview the job questionnaire, see [View Occupational Questionnaire](#).

Agency Career Transition Assistance Program (CTAP) eligibility: If you have never worked for the federal government, you are not CTAP eligible. Information about CTAP eligibility is on the OPM's Career Transition Resources website

http://www.opm.gov/Reduction_In_Force/employee_resources/ctap/Employee-Guide/Employee-Guide.aspx#3a

. To be considered well qualified under CTAP, you must be rated at a minimum score of 85 for this position. In addition, you must submit the supporting documents listed in the "Required Documents" section of this announcement.

Required Documents

This job announcement has closed

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Department Of Homeland Security

Customs and Border Protection

Contact

CBP HIRING OFO STAFFING

Phone: [\(952\)857-2932](tel:(952)857-2932)

Email: CBPHIRING-OFOSTAFFING@CBP.DHS.GOV

Address

Customs and Border Protection

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